

# EXECUTIVE OFFICE OF THE PRESIDENT OFFICE OF MANAGEMENT AND BUDGET WASHINGTON, D.C. 20503

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M-19-18

MEMORANDUM FOR THE HEADS OF EXECUTIVE DEPARTMENTS AND AGENCIES

FROM:

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SUBJECT: Federal Data Strategy - A Framework for Consistency

New tools, technologies, and norms are creating opportunity to use data to bolster the Federal Government's mission delivery, service design, and tax-dollar stewardship for the public. In order to leverage these opportunities, the Government must address consistency in skills, interoperability, and best practices in how agencies use and manage data.

This memorandum establishes a Federal Data Strategy (Strategy) as a framework of operational principles and best practices that help agencies deliver on the promise of data in the 21<sup>st</sup> century. Through consistent data infrastructure and practices, the Strategy will enable Government to fully leverage data as a strategic asset by supporting strong data governance and providing the protection and security that the American people, businesses, and partners deserve.

# Purpose & Overview

This Strategy enables agencies—and Government as an enterprise—to use and manage Federal data to serve the American people, including the critical twin goals of getting optimal value from our data assets and of protecting security, privacy, and confidentiality. It provides a common set of data principles and best practices in implementing data innovations that drive more value for the public.<sup>1</sup> The Strategy complements statutory requirements<sup>2</sup> and OMB information policy and guidance,<sup>3</sup> and incorporates relevant changes proposed by agency and public comments received in response to *M-19-01: Request for Agency Feedback on the Federal Data Strategy*.

<sup>&</sup>lt;sup>1</sup> Federal data drives the U.S. economy and civic engagement and there is virtually no policy or program decision facing a federal agency that would not benefit from the use of data. This Strategy will enable the government and the public to harness the value of federal and federally-sponsored data by increasing accessibility and use to support public and private decision-making, accountability, commercialization, innovation, and public use.

<sup>&</sup>lt;sup>2</sup> Including the Paperwork Reduction Act, the E-Government Act of 2002, the Privacy Act of 1974, the Federal Information Security Modernization Act of 2014 (FISMA), the Confidential Information Protection and Statistical Efficiency Act of 2002 (CIPSEA), the Freedom of Information Act, the Information Quality Act, the Federal Records Act, and the Foundations for Evidence-Based Policymaking Act of 2018, among others.

<sup>&</sup>lt;sup>3</sup> Including OMB Circular A-130 Managing Information as a Strategic Resource, among others.

The Strategy is comprised of three components to guide Federal data management and use:

- **Mission Statement:** The mission statement articulates the intent and core purpose of the Strategy.
- **Principles:** The principles serve as motivational guidelines in the areas of *Ethical Governance*, *Conscious Design*, and *Learning Culture*. They include concepts from existing frameworks, such as protecting personally identifiable information, managing information as an asset, carrying out fundamental responsibilities of a Federal statistical agency, and building Federal evidence.
- **Practices:** The practices guide agencies in leveraging the value of data by *Building a Culture that Values Data and Promotes Public Use; Governing, Managing, and Protecting Data;* and *Promoting Efficient and Appropriate Data Use.*

#### **Mission Statement**

The mission of the Federal Data Strategy is to leverage the full value of Federal data for mission, service, and the public good by guiding the Federal Government in practicing ethical governance, conscious design, and a learning culture.

#### **Principles**

The principles are organized in three categories that reflect core concepts carried throughout the Strategy and should inform agencies in developing and executing all aspects of the data lifecycle. The following principles are intended to guide federal and federally-sponsored data management activities, be they programmatic, statistical, or mission-support.

# **Ethical Governance**

- 1. **Uphold Ethics:** Monitor and assess the implications of federal data practices for the public. Design checks and balances to protect and serve the public good.
- 2. **Exercise Responsibility:** Practice effective data stewardship and governance. Employ sound data security practices, protect individual privacy, maintain promised confidentiality, and ensure appropriate access and use.
- 3. **Promote Transparency:** Articulate the purposes and uses of federal data to engender public trust. Comprehensively document processes and products to inform data providers and users.

# **Conscious Design**

- 4. **Ensure Relevance:** Protect the quality and integrity of the data. Validate that data are appropriate, accurate, objective, accessible, useful, understandable, and timely.
- 5. Harness Existing Data: Identify data needs to inform priority research and policy questions; reuse data if possible and acquire additional data if needed.
- 6. Anticipate Future Uses: Create data framework thoughtfully, considering fitness for use by others; plan for reuse and build in interoperability from the start.

7. **Demonstrate Responsiveness:** Improve data collection, analysis, and dissemination with ongoing input from users and stakeholders. The feedback process is cyclical; establish a baseline, gain support, collaborate, and refine continuously.

### Learning Culture

- 8. **Invest in Learning:** Promote a culture of continuous and collaborative learning with and about data through ongoing investment in data infrastructure and human resources.
- 9. **Develop Data Leaders:** Cultivate data leadership at all levels of the federal workforce by investing in training and development about the value of data for mission, service, and the public good.
- 10. **Practice Accountability:** Assign responsibility, audit data practices, document and learn from results, and make needed changes.

## **Practices**

The practices are organized in three categories that reflect the importance of aligning data management with data usage in order to answer critical Federal Government questions and meet stakeholder needs. By prioritizing data uses, the Federal Government can derive more value from otherwise unanticipated or secondary uses of data assets, and more strategically execute data management improvements. Specifically, the practice categories are:

- Building a Culture that Values Data and Promotes Public Use (practices 1-10)
- Governing, Managing, and Protecting Data (practices 11-26)
- *Promoting Efficient and Appropriate Data Use (practices 27-39)*

The importance of protecting individual privacy is integrated and emphasized throughout the Strategy. While the Strategy establishes an overarching framework for data, the practices reflect further consideration of the Fair Information Practice Principles (FIPPs).<sup>4</sup> The FIPPs are a collection of widely accepted principles that agencies should use when evaluating information systems, processes, programs, and activities that affect individual privacy. The FIPPs are not requirements; rather, they are principles that should be applied by each agency according to the agency's particular mission and privacy program requirements. The precise expression of the FIPPs has varied over time and in different contexts. However, the FIPPs retain a consistent set of core principles that are broadly relevant to agencies' information management practices, and hence their concepts have been integrated throughout the practices.

### Building a Culture that Values Data and Promotes Public Use

Practices 1-10 derive value by articulating data uses for agency decision-making and accountability and supporting commercialization, innovation, and public use. To improve data

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<sup>&</sup>lt;sup>4</sup> Privacy Act of 1974, 5 U.S.C. § 552a, as amended. The FIPPs are a set of eight principles that are rooted in the tenets of the Privacy Act of 1974.

management, agencies should consider potential uses of data and the benefits of those uses for answering key agency questions and meeting stakeholder needs. To derive value from these potential uses, agencies need leadership champions, management buy-in, and staff capacity to conduct the data driven decision-making cycle that prioritizes the informative value of data. When using data to answer key questions and address stakeholder needs, agencies should use data sources that are the most fit for the particular purpose. When allocating resources, agencies should prioritize data that identifies problems, informs solutions, and provides transparency for results delivered. Agencies shall:

- 1. Identify Data Needs to Answer Key Agency Questions: Use the learning agenda<sup>5</sup> process to identify and prioritize the agency's key questions and the data needed to answer them.
- 2. Assess and Balance the Needs of Stakeholders: Identify and engage stakeholders throughout the data lifecycle to identify stakeholder needs and to incorporate stakeholder feedback into government priorities to maximize entrepreneurship, innovation, scientific discovery, economic growth, and the public good.
- 3. **Champion Data Use:** Leaders set an example, incorporating data in decision-making and targeting resources to maximize the value of data for decision-making, accountability, and the public good.
- 4. Use Data to Guide Decision-Making: Effectively, routinely, transparently, and appropriately use data in policy, planning, and operations to guide decision-making; share the data and analyses behind those decisions.
- 5. **Prepare to Share:** Assess and proactively address the procedural, regulatory, legal, and cultural barriers to sharing data within and across federal agencies, as well as with external partners.
- 6. **Convey Insights from Data:** Use a range of communication tools and techniques to effectively present insights from data to a broad set of audiences.
- 7. Use Data to Increase Accountability: Align operational and regulatory data inputs with performance measures and other outputs to help the public to understand the results of federal investments and to support informed decision-making and rule-making.
- 8. **Monitor and Address Public Perceptions:** Regularly assess and address public confidence in the value, accuracy, objectivity, and privacy protection of federal data to make strategic improvements, advance agency missions, and improve public messages about planned and potential uses of federal data.
- 9. **Connect Data Functions Across Agencies:** Establish communities of practice for common agency data functions (e.g. data management, access, analytics, informatics, and user support) to promote efficiency, collaboration, and coordination.
- 10. **Provide Resources Explicitly to Leverage Data Assets:** Ensure that sufficient human and financial resources are available to support data driven agency decision-making, accountability and the ability to spur commercialization, innovation, and public use.

<sup>&</sup>lt;sup>5</sup> Also known as evidence-building plans, such as in the Foundations for Evidence-based Policymaking Act of 2018.

## Governing, Managing, and Protecting Data

Practices 11-26 derive value from data by bringing leaders with diverse perspectives and expertise together to plan for using the data appropriately and responsibly. A data governance structure helps agencies use data to answer important questions while meeting legal and ethical requirements essential to maintaining public trust, including protecting privacy and ensuring confidentiality. Agency questions and user needs should drive specific governance, management, and data protection priorities. Data governance and management also allow agencies to assess data quality and the agency's capacity to acquire, manage, protect and use data to address mission priorities, as well as to prioritize data investments. A broad spectrum of leaders and skill sets within and across agencies will be key to successful implementation of these practices, and inter-agency collaboration will be essential for consistency across the government. Agencies shall:

- 11. **Prioritize Data Governance:** Ensure there are sufficient authorities, roles, organizational structures, policies, and resources in place to transparently support the management, maintenance, and use of strategic data assets.
- 12. Govern Data to Protect Confidentiality and Privacy: Ensure there are sufficient authorities, roles, organizational structures, policies, and resources in place to provide appropriate access to confidential data and to maintain public trust and safeguard privacy.
- 13. **Protect Data Integrity:** Emphasize state-of-the-art data security as part of Information Technology security practices for every system that is refreshed, architected, or replaced to address current and emerging threats; foster innovation and leverage new technologies to maintain protection.
- 14. **Convey Data Authenticity:** Disseminate data sets such that their authenticity is discoverable and verifiable by users throughout the information lifecycle, consistent with open data practices, and encourage appropriate attribution from users.
- 15. Assess Maturity: Evaluate the maturity of all aspects of agency data capabilities to inform priorities for strategic resource investment.
- 16. **Inventory Data Assets:** Maintain an inventory of data assets with sufficient completeness, quality, and metadata to facilitate discovery and collaboration in support of answering key agency questions and meeting stakeholder needs.
- 17. **Recognize the Value of Data Assets:** Assign value to data assets based on maturity, key agency questions, stakeholder feedback, and applicable law and regulation to appropriately prioritize and document resource decisions.
- 18. **Manage with a Long View:** Include data investments in annual capital planning processes and associated guidance to ensure appropriated funds are being used efficiently to leverage data as a strategic long-term asset.
- 19. **Maintain Data Documentation:** Store up-to-date and comprehensive data documentation in accessible repositories to facilitate use and document quality, utility, and provenance in support of informing key agency questions and meeting stakeholder needs.
- 20. Leverage Data Standards: Adopt or adapt, create as needed, and implement data standards within relevant communities of interest to maximize data quality and facilitate use, access, sharing, and interoperability.

- 21. Align Agreements with Data Management Requirements: Establish terms and conditions for contracts, grants, cooperative agreements, and other agreements that meet data management requirements for processing, storage, access, transmission, and disposition.
- 22. **Identify Opportunities to Overcome Resource Obstacles:** Coordinate with stakeholders to identify mutually-acceptable cost recovery, shared service, or partnership opportunities to enable data access while conserving available resources to meet user needs.
- 23. Allow Amendment: Establish clear procedures to allow members of the public to access and amend federal data about themselves, as appropriate and in accordance with federal laws, regulations and policies, in order to safeguard privacy, reduce potential harm from inaccurate data, and promote transparency.
- 24. Enhance Data Preservation: Preserve federal data in accordance with applicable law, regulation, policy, approved schedules, and mission relevance.
- 25. Coordinate Federal Data Assets: Coordinate and share data assets across federal agencies to advance progress on shared and similar objectives, fulfill broader federal information needs, and reduce collection burden.
- 26. Share Data Between State, Local, and Tribal Governments and Federal Agencies: Facilitate data sharing between state, local, and tribal governments and the Federal Government, where relevant and appropriate and with proper protections, particularly for programs that are federally funded and locally administered, to enable richer analyses for more informed decision-making.

### **Promoting Efficient and Appropriate Data Use**

Practices 27-40 derive value from data by providing access to data resources, promoting appropriate use of data resources, and providing guidance on approaches for data augmentation. Access to data resources includes practices related to sharing data assets, including open data and tiered access to protected data, disclosure review, and interoperability of federal data. Use of data resources includes practices related to data documentation, emerging technologies for protecting confidential data, and federal data expertise. Data augmentation includes practices related to data quality, metadata standards, and secure data linkage. Agency leadership and practitioners within programs will be key to these activities, many of which involve working across agencies and with experts across industry. Agencies shall:

- 27. Increase Capacity for Data Management and Analysis: Educate and empower the federal workforce by investing in training, tools, communities, and other opportunities to expand capacity for critical data-related activities such as analysis and evaluation, data management, and privacy protection.
- 28. Align Quality with Intended Use: Data likely to inform important public policy or private sector decisions must be of appropriate utility, integrity, and objectivity.
- 29. **Design Data for Use and Re-Use:** Design new data collections with the end uses and users in mind to ensure that data are necessary and of high enough quality to meet planned and future agency and stakeholder needs.
- 30. **Communicate Planned and Potential Uses of Data:** Review data collection procedures to update and improve how planned and future uses of data are communicated, promoting public trust through transparency.

- 31. Explicitly Communicate Allowable Use: Regularly employ descriptive metadata that provides clarity about access and use restrictions for federal data, explicitly recognizes and safeguards applicable intellectual property rights, conveys attribution as needed, and optimizes potential value to stakeholders to maximize appropriate legal use.
- 32. **Harness Safe Data Linkage:** Test, review, and deploy data linkage and analysis tools that use secure and privacy-protective technologies to address key agency questions and meet stakeholder needs while protecting privacy.
- 33. **Promote Wide Access:** Promote equitable and appropriate access to data in open, machine-readable form and through multiple mechanisms, including through both federal and non-federal providers, to meet stakeholder needs while protecting privacy, confidentiality, and proprietary interests.
- 34. **Diversify Data Access Methods:** Invest in the creation and usability of multiple tiers of access to make data as accessible as possible while minimizing privacy risk and protecting confidentiality.
- 35. **Review Data Releases for Disclosure Risk:** Review federal data releases to the public to assess and minimize the risk of re-identification, consistent with applicable laws and policies, and publish reviews to promote transparency and public trust.
- 36. Leverage Partnerships: Create and sustain partnerships that facilitate innovation with commercial, academic, and other partners to advance agency mission and maximize economic opportunities, intellectual value, and the public good.
- 37. Leverage Buying Power: Monitor needs and systematically leverage buying power for private-sector data assets, services, and infrastructure to promote efficiency and reduce federal costs.
- 38. Leverage Collaborative Computing Platforms: Periodically review and optimize the use of modern collaborative computing platforms to minimize costs, improve performance, and increase use.
- 39. **Support Federal Stakeholders:** Engage with relevant agencies to share expert knowledge of data assets, promote wider use, improve usability and quality, and meet mission goals.
- 40. **Support Non-Federal Stakeholders:** Engage with industry, academic, and other non-federal users of data to share expert knowledge of data assets, promote wider use, improve usability and quality, and advance innovation and commercialization.

#### Agency Requirements, Resources, and Points of Contact

Agencies shall implement the Strategy by adhering to the requirements of annual governmentwide Action Plans (hereinafter "Action Plans"). Action Plans will identify and prioritize practice-related steps for a given year, along with target timeframes and responsible entities. This approach allows for continuous innovation with focused, measured progress, along with opportunities to improve and adapt plans for future actions. In addition to Action Plans, OMB may assess agency progress in implementing the Strategy through any of its existing oversight and coordination mechanisms.<sup>6</sup>

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<sup>&</sup>lt;sup>6</sup> Including, but not limited to: Capital Planning Guidance, the President's Management Agenda Cross-Agency Priority Goals and Strategic Reviews, the President's Budget development process, review of information collection requests under the Paperwork Reduction Act, and review of Systems of Records Notices under the Privacy Act.

Strategy.data.gov will be the hub for Federal Data Strategy implementation guidance and will include updates, action steps, and living resources for agencies to implement the Federal Data Strategy. It will also serve as the platform for continued stakeholder feedback on the Federal Data Strategy. OMB requests **agency comment on the draft 2019-2020 Federal Data Strategy Action Plan available at Strategy.data.gov by July 5, 2019.** Questions should be directed to federaldatastrategy@omb.eop.gov.